



April 25, 2019

### Notice Regarding Skimmer Devices Found on Pump Cabinets at Northwest Indianapolis Ricker's Location

**INDIANAPOLIS** — An act of attempted theft of customer payment card information has been uncovered at two fuel pumps at the West 71<sup>st</sup> Street Ricker's in Indianapolis. The tampered pumps were identified and promptly secured on Tuesday, April 2, 2019.

Customer payment card data related to 2,070 transactions may have been affected as early as March 11, 2019. Since this discovery, we accelerated our scheduled fuel pump inspections across all Indiana Ricker's stores and no additional devices were identified. No evidence of additional fraudulent acts was found, confirming that this incident was isolated to the two fuel pumps at the West 71<sup>st</sup> Street Ricker's.

Additional important information for customers:

- The information at risk includes the cardholder's name, payment card number, and expiration date.
- CVV (security code printed on card) and debit pin numbers were **NOT** compromised in this incident.
- Customer Ricker's Rewards data was also **NOT** compromised in this incident.

Protecting our customers' personal information is of utmost importance to us. We take pride in providing a positive, high quality and secure shopping experience across all of our locations. All Ricker's locations are equipped with fuel pump alarm systems. And, since the discovery of the devices at the West 71<sup>st</sup> Street location, security seals have been installed at all Ricker's fuel pumps, and are being checked by our store teams multiple times a day.

Customers concerned that they may have been impacted by this attempted data theft at the West 71<sup>st</sup> Street Ricker's should:

- Closely monitor your account statements for signs of fraudulent activity.
- Contact your Credit Card Company and bank to learn what fraud prevention opportunities are available to you.
- Contact Ricker's Customer Care at 1-800-553-2324. Customer Care operating hours are from 9 a.m. to 9 p.m. eastern time Monday through Friday to best meet customer needs.